



Our ref: PRN 639285
5 June 2018

Tel 0330 303 0368
24 hr customer support line

Dear customer,

Headcorn sewer growth scheme – come and meet the team to find out more

We're making some improvements to our sewer network in Headcorn so our infrastructure can cope with increasing flows from existing properties and the new developments planned for the area.

What we're doing

We need to build new sewers and increase the size of some of the existing pipes to ensure that increased flows within the network will not impact on our current system. These improvements should also ease some of the flooding problems in Moat Road.

To ensure the safety of the workforce and residents while we complete the work, we'll be closing Kings Road in short stretches as we move along laying the pipe. The first stretch will be from junction of Kings Road/Mill Bank to Lenham Road. You'll still be able to access Mill Bank, Moat Road and Station Road using the diversion route.

We'll be starting the second part of the scheme along Moat Road in January 2019. We apologise for any inconvenience this work may cause and will continue to keep you up to date with progress.

What happens next?

We'll planning to start work on 23 July 2018 and aim to have the scheme completed in summer 2019.

We'd like to invite you to meet with the project team to find out more about the work we're doing and also answer any questions you may have about the project. We'll be at **Headcorn Village Hall, Church Lane, Headcorn, TN27 9NR** on **21 June** between **10.30am to 1.30pm** and **3pm to 7pm**.

Headcorn Flood Action Group will also be in attendance at the drop in.

Keeping our customers updated

In the meantime, you can find more information about the scheme on the website www.southernwater.co.uk/headcorn. Or please call our customer services team on 0330 303 0368, quoting project reference number 639285.

Yours faithfully,



Sarah Jane Dennehy
Project Manager

Using your information

We use the information you give us to resolve your queries and provide you with water and wastewater services. We also collect feedback to help us improve our services. To find out more please visit southernwater.co.uk/privacy